

Evaluation of Current Managers Introduction

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Step 2 - Evaluation of Current Managers:

The second step in developing a comprehensive Leader Development Plan involves assessing the skills and performance of your existing managers. This evaluation is crucial as it offers a clear picture of the strengths within your leadership team, and points out areas that need reinforcement. It also provides insights into the leadership characteristics that have proven to be successful in your organization's context, which can be nurtured in future leaders.

Let's delve deeper into the different evaluation methods you can utilize:

360-Degree Feedback System:

A 360-degree feedback system is a multi-rater feedback method where a manager's performance is evaluated by a variety of individuals within the organization. This typically includes direct reports, peers, superiors, and sometimes even customers. The system provides a comprehensive view of a manager's effectiveness, covering a range of perspectives.

This evaluation provides managers with insights into how they are perceived from all angles, uncovering strengths and weaknesses that might not be apparent through self-evaluation or top-down reviews

alone. It also fosters an environment of open communication within the organization, encouraging constructive feedback and dialogue.

However, for a 360-degree feedback system to be effective, the organization needs to cultivate a culture of trust and openness. Respondents should feel comfortable giving honest feedback without fear of retribution. The organization should also have a structure in place to act on the feedback received, using it constructively for development rather than as a punitive measure.

Performance Appraisals:

Performance appraisals are a traditional method of evaluating a manager's effectiveness. These appraisals typically involve an assessment by the manager's superior and focus on key performance indicators (KPIs), achievements, and overall contribution to the organization's goals.

Performance appraisals can be highly structured, aligning closely with the organization's strategic objectives. They offer a clear measurement of a manager's results against set expectations. However, it's essential that these appraisals are not purely backward-looking, but also focus on the manager's potential for future growth. This balance provides both recognition for past achievements and direction for future development.

Skill Assessments:

Skill assessments are targeted evaluations that measure a manager's competency in specific areas, such as strategic planning, team management, decision making, and communication. These assessments can be carried out through a variety of methods, including structured observation, situational judgment tests, and simulation exercises.

Skill assessments can identify skill gaps, providing a clear direction for the manager's personal development plan. It's important to align the skills being assessed with the ones crucial for leadership success within the organization.

In summary, evaluating your current managers provides valuable insights into effective leadership traits and areas requiring improvement within your organization. It lays the groundwork for crafting an effective Leader Development Plan. The methods chosen should align with the organization's culture and strategic objectives, ensuring the evaluation process is constructive and meaningful. It's a critical step that paves the way for nurturing future leaders, setting them up for success within your organization. As you undertake this step, remember the goal is not just to assess but also to empower and grow your leadership team, thereby strengthening your organization's future.