



Learning Objectives

Nan McKay

1. Understand Multigenerational Differences: By the end of this course, participants will be able to identify key generational preferences, especially in areas like communication, work-life balance, and organizational culture, to effectively manage and collaborate with diverse teams.

2. Enhance Communication and Training Techniques: Participants will develop skills to diversify and adapt communication styles to cater to different generational preferences and will gain insights on tailoring training programs to accommodate diverse learning styles.

3. Foster an Inclusive Organizational Culture: By the course's conclusion, participants will have strategies and actionable steps to cultivate a workplace culture that respects and leverages generational differences, emphasizing collaboration, inclusivity, and mutual mentorship.